



# SERVING UP PATIENT SATISFACTION

When it comes to the hospital meal experience, **Dixie Stoneware distributed by Burlodge** makes patients smile.

Based on patient satisfaction surveys and other studies, **Dixie Stoneware distributed by Burlodge** received a positive rating with respect to:

- meal presentation
  - ease of use
- overall food experience
- environmental impact

# PLEASING PRESENTATION

Dixie Stoneware distributed by Burlodge has a fresh, pleasing look when compared to worn crockery and utensils. Similarly, food provides an enhanced image when presented on a black background. In a recent study, patients surveyed were pleased with the presentation of their meals on Dixie Stoneware distributed by Burlodge.

- The majority of respondents, or 74 percent, said the black color of Dixie Stoneware distributed by Burlodge is appealing.
- Approximately 88 percent rated the meal presentation as appealing.

## EASY FOR PATIENTS TO USE

Lightweight yet durable, Dixie Stoneware distributed by Burlodge provides definite advantages to most patients taking their meals from a bedside table tray.

- Of the patients surveyed, 97 percent of the respondents said the Stoneware plate was easy to move around on the tray.
- The majority of patients surveyed (89 percent) said the accompanying lightweight cutlery was easy to use.

## ENHANCED FOOD QUALITY

Dixie Stoneware distributed by Burlodge works extremely well in specified rethermalization units, enabling the delivery of meals that are both ideal in terms of moisture consistency and temperature.

- Food retherms well in Dixie Stoneware distributed by Burlodge, causing less drying and burning around the edges.
- Of the patients surveyed, 93 percent said the temperature of their hot entrée was hot or warm.

## ENVIRONMENTALLY FEASIBLE

An extensive study conducted by a third party environmental consulting firm has concluded that the disposal of Dixie Stoneware distributed by Burlodge has minimal impact on the environment.

- The total annual output that would be generated by three Stoneware place settings, per patient, per day, represents approximately 2.5 percent of total hospital waste.
- Although Dixie Stoneware distributed by Burlodge is recyclable, the amount of waste generated by this product may be too minor for hospitals to initiate a specific recycling program. Since the Stoneware nests and compacts well, the annual output per hospital is cited to be equivalent to the consumption output of two to three normal households per year.
- Dixie Stoneware distributed by Burlodge does not utilize the energy or water resources required to sanitize permanent dishware.

